

V-Learning Academy











6 online learning sprint topics



6 x 2 hours sessions



Pre & post work



Optional 360 & psychometric profile



Optional coaching support

Programme Content



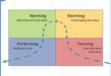
Role of the Manager

Emotional Intelligence Discretionary Performance Goleman Model Motivation Management Style



Quality Conversations

Role and goal clarity The science of motivation Quality conversations framework Role and Goal Clarity High quality conversations



Teams

Tuckman's model Lencioni's 5 Dysfunctions of a Team Characteristics of high performing teams

6





Managing Performance

Feedback - SEE Find Bubbles TRIM Formal/Informal Recognising good/poor performance



Conflict

